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DEPT. OF TRANSPORTATION
DOCKETS

BEFORE THE
U.S. DEPARTMENT OF TRANSPORTATION
WASHINGTON, D.C. 20590

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Proposed expansion of CRS rules
to cover airline distribution via
the Internet

Dockets OST-97-2881-131
OST-97-3014-4
OST-98-4775-49

COMMENTS OF DONALD L. PEVSNER, ESQ.

COMES NOW Donald L. Pevsner, Esq., in pro per, and submits the following
Comments in this proceeding:

(1) The fundamental issue that **must** be covered by the Department is
whether or not air carriers and foreign air carriers **may continue to lie to
consumers about what their lowest fares in a given city pair are**, when
queried either on the telephone or via a travel-agent CRS.

(2) This writer filed a formal Petition for Rulemaking and Third-Party
Complaint on this vital issue three (3) years ago, and same presently occupies
Docket OST-97-2061 at the Department.

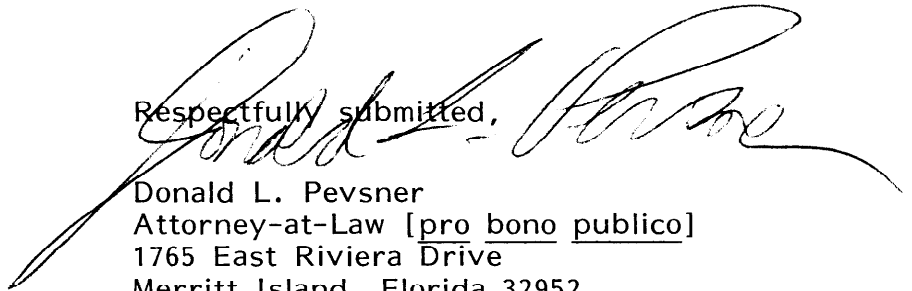
(3) The Department has taken no action on this vital consumer issue since
the CY1997 filing of the said Petition for Rulemaking and Third-Party Complaint.

(4) Air carriers and foreign air carriers routinely overcharge enquiring
consumers by refusing to disclose their cheapest Internet fare-offerings
to prospective passengers asking for "the cheapest fare" on the telephone
or by CRS (through their travel agents). In many cases, the disparity between
rapacious full-Y fares (which are then the only fare offered in **non**-Internet
situations) and Internet offerings is 400-500%.

(5) It is submitted that, in order to prevent the phrase "consumer protection" from becoming an oxymoron within the Department, this gross inequity **must be ended** within **either** the context of the instant proceeding, **or** by belated, expedited action by the Department in Docket OST-97-2061.

(6) This writer expressly incorporates the entire text of his Petition for Rulemaking and Third-Party Complaint in this document, as if same were fully set-forth herein.

Respectfully submitted,



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